SECURED BY DESIGN
BECOME AN ALARM RECEIVING CENTRE MEMBER
Technical Requirements

Secured by Design (SBD) regional Development Officers will guide you through the complete process of becoming an SBD Alarm Receiving Centre (ARC) member. However, the below requirements must be met:

Trading Requirements

- SBD ARCs must have been compliant with their home police force for a minimum period of 2 years
- Certification by a United Kingdom Accreditation Services (UKAS) accredited certification body (currently NSI or SSAIB)
- Not to have been removed or resigned from a UKAS accreditation body within the last 2 years
- Full compliance with the NPCC Security Systems Requirement for Police Response Policy which can be found here [link to the new NPCC Security Systems Policy webpage]

Technical Requirements

The ARC must be certified to the following:

i) Cyber Essentials

ii) BS 8418 Remotely Monitored detector Activated CCTV Systems

iii) BS7958 Closed Circuit Television (CCTV) Management and Operation Code of Practice

iv) BS5979 Alarm Receiving Centres Category II (withdrawn but still included for the benefit of legacy systems that remain in service)

OR

BS-EN50518:2013 Monitoring and Alarm Receiving Centres + BS8591 Alarm Receiving Centres Category II (not intruder and Hold Up Alarms)

OR

BS-EN50518:2019 Monitoring and Alarm Receiving Centre

For ARCs that solely monitor lone worker services; BS 8484 Provision of Lone Worker Device Services is required plus i) & iv) above.

Procedural Requirements

Monitoring of Non-Compliant (Type B) Security Systems

- SBD ARCs that monitor non-compliant security systems shall only provide a key-holder service for those type of systems when activated. They must not use the 999/101 telephone network to inform police of such activations (see section 3.6 of the NPCC Security Systems Policy for further guidelines)
- Systems on Test: When an engineer puts a system on Test, no alarm activation shall be sent to the police during the test period unless accompanied by an audio-visual confirmation or duress code

For more information visit: **https://www.policesecuritysystems.com/** or contact your nearest SBD Development Officer **https://www.securedbydesign.com/contact-us/**